

Payment, refund, and weather policies at our indoor soccer facility

At Square One Sports, we want everyone to fully enjoy our indoor soccer facility. To accomplish this, we ask that visitors adhere to a few important rules. Below, you will find our facility rules, as well as our payment, refund, and weather policies.

Facility Rules

- Play at your own risk.
- All players (or parents/guardians for minors) must sign the digital waiver prior to stepping onto the field.
- Display good sportsmanship and always respect players, coaches and officials.
- Absolutely no fighting or inappropriate language.
- No drugs or alcohol permitted.
- No pets allowed.
- No gum or chewing tobacco permitted.
- Respect the arena and others in the facility.
- Children must be always supervised while in our indoor soccer facility.
- No cleats! Turf and Tennis shoes only.
- No spitting or throwing trash on the floor.
- Clean up after yourself.
- Spectators should cheer in a positive manner.

Any violation of these house rules may result in removal and/or banishment.

Payment Policy

- Full payment is required to complete a registration and be placed in a class, camp, or a recreational league.
- Checks are accepted as payment, however, there will be a penalty fee for any bounced checks. Debit, cash, or credit card.
- Failure to provide payment in full will result in removal from the class, camp, or league.
- Team payments should be paid prior to taking the field on the first game. **Full team payments must be paid in full by the first game of each session.** If payment is not received in full, the game ball will be held, and

the clock will start until full payment is received. Teams that do not follow this policy risk being removed from the schedule.

Refund Policy

- There are no refunds for classes, camps, or leagues once signed up and/or placed on a team.
- A credit may be given if the request is made one week prior to the first day of the event. Credits do not expire. Credits may be used for yourself, your child or any family member.
- No credits after the first day of the class, camp, or league.
- Refunds by credit card are issued minus the 3% processing fee.
- No refunds or credits for players once they have accepted a roster spot on a Square One Sports team for the calendar year.

Square One Sports Credit

- A credit will be issued if it is requested before the program registration deadline for leagues or before the first day of League, Tournament, camp or any of SOS programs.

Weather Policy

- Square One Sports does not reschedule games or classes due to inclement weather.
- Square One Sports does not advise participants to travel in inclement weather advisories.
- Due to the seasonal nature of indoor sports, Square One Sports will do their best to reschedule games, but this is not guaranteed and is based upon availability.